

# When My License Expires FAQs

## **1. What happens when my Licence Expires?**

When your Licence Expires, your Caravan Holiday Home will need to be removed from the Park. This is your responsibility but we will help you achieve a reasonable outcome if we possibly can.

## **2. Can I retain my pitch and purchase another caravan?**

Yes – you can purchase a new or pre-owned caravan through Hurley Riverside Park, and we can arrange to site it on your existing pitch. New caravans start at around £30,000.

Pre-owned caravans start at around £16,000 (including siting and plumbing) and we usually have a limited number on display. Photos of pre-owned caravans are often available on our website at [www.hurleysales.co.uk](http://www.hurleysales.co.uk). Prices quoted usually include siting on your pitch, plumbing and a new concrete base.

## **3. Can I have a replacement caravan on a different pitch?**

Yes – ask at the Park Office for availability of these

## **4. Can I take my caravan off the Park ?**

Yes – the caravan is yours and if you have a use for it you can take it with you.

## **5. How do I start the process?**

The first thing to do is to ask us to look at the caravan so we can make suggestions. Provided the caravan is not in a poor condition we should be able to sell the caravan off the Park. In some cases a dealer may not offer us any money for it, but may agree to remove it at no charge

## **6. What happens if you are unable to sell it for me?**

Sometimes we are unable to find anyone to take the caravan away from the Park. In this instance we may have to arrange for the caravan to be scrapped and taken to a scrap-yard. This can be an expensive option.

### **7. Am I responsible for paying for the caravan to be scrapped?**

Yes – as the caravan belongs to you, it is your responsibility to dispose of it. Scrapping a caravan usually costs around £1,800. This charge may be offset by the Pitch Fee refund provided the caravan goes off the Park early enough.

### **8. Will I get a Pitch Fee refund?**

Once your caravan has gone off the Park, the Pitch Fee will be credited pro-rata to your account. This is why we encourage caravan owners to authorise us to dispose of it before the end of the season, rather than wait until March

### **9. Am I permitted to sell the caravan privately for example on Ebay?**

Yes - provided you deal with any enquiries that follow from the listing and arrange to show customers around the caravan

### **10. Am I permitted to extend the Licence?**

In some circumstances you may be able to extend the Licence for a further year provided the caravan is in good condition; has recently passed its gas and electric tests; and your account is not in arrears. The cost of this is £1,000 (per year) and this fee will be set-aside as a credit against a caravan that is owned by Hurley Riverside Park, or a new one, so it will not usually be lost.