

# Mooring FAQs

## **1. How are mooring fees calculated**

Mooring fees are charged at £52 per foot (inc VAT) and are paid on the size of the mooring. Your mooring must be at least 3 feet longer than your boat (including any outboard or bathing platforms etc) to allow enough room to manoeuvre.

## **2. When are the annual fees due?**

Fees are due on or before 1<sup>st</sup> May each year. In the first year these charges are calculated pro-rata

## **3. Can the fees be paid in instalments?**

Yes. There is a charge for this service through Premium Credit. Please ask at the Park Office for a Premium Credit application form

## **4. Why do you charge a £200 deposit in addition to mooring fees**

An initial deposit of £200 is required before a mooring is let in addition to the pro-rata mooring fees. This deposit is held against non-payment of fees and is refunded when you finally vacate the mooring.

## **5. How do I cancel my Mooring Agreement**

If you do not wish to renew your mooring at the end of the season please ensure that you give us the required 28 days notice of termination in writing as required under the terms of your Agreement. **Please note that no refunds are made if the mooring agreement is terminated by the boat owner after renewal**

## **6. Do I need a river licence and insurance?**

All boats on the moorings require a river license and 3rd party insurance

## **7. Where do I park my car?**

There are a number of parking spaces close to the moorings near to the downstream end which require your parking permit to be visible at all times.

## **8. Are the moorings secure?**

While we check boats on a regular basis, it may be difficult to secure boats depending on their design. We recommend that any fuel tanks or movable items are removed from your boat or secured in the cabin.

## **9. Can I sell my boat on the mooring?**

You may sell your boat on the mooring with our agreement, but the buyer will need to sign a Mooring Agreement if they intend to keep the boat on the mooring. You will be liable for Mooring Fees until the new agreement is signed and your deposit will also be retained until this has been done.

## **10. Can I use my boat in the winter**

You may use your boat throughout the year, however the moorings are affected by high river levels. During the winter, information about the height of the river can be obtained by calling the Hurley Riverside Park Information Line on 01628 511689.

We also suggest you call the Environment Agency if you are considering using your boat in the winter to check the speed of flow of the river and lock closures. Please call 0845 988 1188 and follow the instructions

Customers are responsible for ensuring their boat remains correctly moored and therefore it is recommended that you call the information line on a regular basis if you are not intending to visit your boat during the winter.

It is useful to inform the Park Office if you intend to remove your boat from the mooring during the winter.

**11. Is water and electricity supplied to the moorings**

No. There is no water or electricity supplied to the moorings

**12. How do I pay for my mooring?**

You can pay for your mooring by bank transfer, debit card or cash.