

# Commercial Vehicle Permits FAQs

## 1. What is a commercial vehicle?

We classify a commercial vehicle as any vehicle that isn't a car or is not registered as a class M1 with the DVLA. This includes:

- Vans
- Motorhomes (and no kitchen/sleeping area)
- Minibuses
- Taxis
- Converted vehicles
- Pickups

## 2. What is a class M1 vehicle?

Category M1 is a vehicle designed for the carriage of passengers with no more than eight seats in addition to the driver seat.

To check if your vehicle is registered as a class M, you can enter your registration at the following website and check under "Vehicle type approval"

<https://www.gov.uk/check-mot-status>

## 3. Do you allow all cars?

No as some cars, classified as M1 with the DVLA, we would still be considered commercial. We also do not allow unsightly or untaxed / uninsured cars. The following are now allowed on the Park.

- Has any panelling (only windows allowed)
- It does not have windows in the sides and back
- Has been converted from a van to become an MPV
- Has sign writing
- Is used to transport commercial tools or equipment (workmen tools, equipment, ladders etc)
- Is used for commercial purposes including as a taxi
- Has only one row of seats (excluding sports cars, Smart cars etc)
- Load space is bigger than the seating area
- Is over 1.8 metres high
- Is badly maintained or unsightly
- Does not have an MOT or insurance

#### **4. Why can I not bring my commercial vehicle onto the Park?**

There are a number of reasons we do not allow commercial vehicles.

- We are a Holiday Park and customers are not allowed to live on the Park. By having a commercial vehicle on the Park this implies that the owner will be going direct to work from the Park. As it is very unusual for members of the public to drive to work while on holiday and this implies they are living here.
- We are a Holiday Park and the vast majority of customers do not like seeing commercial vehicles near their caravan.
- Commercial vehicles are often noisy, especially in cold weather.
- Customers who drive a commercial vehicle often start work early and this would disturb their neighbours.

#### **5. Can I bring a van on if I am working on my pitch or caravan?**

Yes. If you are working on your caravan or pitch and require a commercial vehicle to transport tools or building material etc you can apply at the office for a commercial vehicle permit. This allows you to park outside your pitch during the day and overnight. When we are open (March to October). Permits are issue for between 1 and 3 days and are for infrequent use. **Permits are not issued at Bank Holidays.**

#### **6. What about contractor vehicles?**

If a tradesman is working on your pitch you will need to apply for a permit for their vehicle.

#### **7. What about deliveries?**

Delivery lorries etc do not require a permit if they are on the park for less than an hour. Marked vehicles of recognised delivery companies or shops can be let through the barriers by a member of staff.

#### **8. What if a tradesman needs access when I am not there?**

If you would like us to let someone through the barrier for you, you will need to inform the office on the day if happens. For security reason the Touring Park reception are unable to allow anyone into Willow or Sycamore barriers unless they have been notified in advance.

#### **9. What happens if I break the commercial vehicle rules?**

If you receive a letter or email about having a commercial vehicle on the Park, without a permit, please ensure that this does not happen again. A second occurrence will result in your access cards being blocked and the vehicle banned from the Park.

## **10. Can I apply for a long-term permit?**

A very small number of vehicles have been permitted to stay on the Park and these have been given an exemption letter. However, once they are replaced the new vehicle will not be given an exemption letter and will not be allowed on the Park.